

Pankaj Agrawal

Senior Integration Specialist | webMethods & ESB

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PROFESSIONAL SUMMARY

Software Engineer with 7+ years of expertise in enterprise integration, specialising in the webMethods suite (Integration Server, BPM, MWS, Active Transfer). Experienced in designing and delivering secure, scalable integration solutions using REST and SOAP APIs, ESB architecture, and event-driven patterns across industries including luxury retail, industrial manufacturing, healthcare, and energy. Strong track record of bridging technical and business requirements, coordinating with cross-functional teams, and ensuring compliance across complex integration landscapes. Certified in webMethods and Workato; comfortable across the full integration delivery lifecycle from architecture to production support.

TECHNICAL SKILLS

Integration Platforms	webMethods IS 10.3/10.5, BPM, MWS, Active Transfer Server (MFT), WmDeployer, Workato iPaaS
APIs & Protocols	REST, SOAP/WSDL, JSON, XML, HTTP/S, DSP, JDBC Adapters, File Polling
Integration Patterns	Synchronous & asynchronous integrations, event-driven architecture, message-oriented middleware, pub/sub, ETL
Languages & Dev	Java, SQL, DSP-based UI development, business process modelling
DevOps & Monitoring	Git, Bitbucket, AWS CodeCommit, AWS CLI, Postman, SoapUI, SQL Developer, Zabbix, Kibana

PROFESSIONAL EXPERIENCE

Capgemini

Senior Consultant

Jun 2024 – Present | Pune, Maharashtra

Client: Michael Kors | **Industry:** Luxury Fashion & Retail

- Lead end-to-end design and delivery of enterprise integration solutions, contributing across architecture, implementation, and optimisation.
- Built 50+ secure MFT events and developed REST APIs using webMethods Integration Server to centralise Workday data integrations via ESB — reducing manual data handling and improving data consistency across systems.
- Designed standardised integration architectures and created detailed design documentation to communicate technical solutions clearly to business stakeholders.
- Conducted architectural reviews and code analysis to enhance system performance, scalability, and security compliance.
- Coordinated with third-party delivery teams to align integration deliverables with project roadmaps and quality standards.

LTIMindtree

Senior Developer

Feb 2023 – Jun 2024 | Pune, Maharashtra

Client: Schindler | **Industry:** Industrial Manufacturing & Elevators

- Delivered platform support for webMethods Agile Apps, MWS, and Integration Server, maintaining system stability and performance across enterprise integration environments.
- Implemented proactive monitoring using Zabbix, enabling early detection and resolution of critical alerts to ensure uninterrupted service delivery.
- Performed daily health checks, scheduled maintenance, and ITSM ticket resolution within SLA timelines.
- Managed environment setup and configuration for development and testing phases, maintaining consistency across integration landscapes.

Cognizant

Senior Developer

Sep 2021 – Jan 2023 | Pune, Maharashtra

Client: Walgreens Boots Alliance | **Industry:** Healthcare & Retail Pharmacy

- Performed root cause analysis and resolved complex issues in production and pre-production integration environments through systematic log analysis and troubleshooting.
- Prepared release documentation and high-level design specifications to support deployment cycles and knowledge transfer.
- Conducted peer code reviews and mentored new team members on integration best practices, improving code quality and accelerating onboarding.

Accenture

Associate

Nov 2018 – Sep 2021 | Mumbai, Maharashtra

Client: GRTgaz | **Industry:** Energy & Gas Transmission

- Delivered integration solutions within an Agile team using webMethods 10.3, building complex business process models and integrations between Java and Oracle systems.
- Designed and implemented DSP-based UI tools to streamline post-deployment validation and configuration checks across development, QA, and production environments.
- Developed asynchronous and event-driven integration patterns using message-oriented middleware, improving system decoupling and throughput.
- Provided support for high-priority incidents, testing activities, and defect resolution across multiple environments.

EDUCATION

B.Tech. in Computer Science & Engineering | Swami Keshvanand Institute of Technology, Jaipur | 2018

CERTIFICATIONS

webMethods	Integration SaaS Basic Integration On-Premises Basic Integration On-Premises Core
Workato	Automation Pro I Automation Pro II Automation Pro III Technical Developer